

## COMMERCIAL LIMITED WARRANTY

- 10 Year Limited Warranty for Commercial Applications, where the film is required to be sealed if application is within 10 km of the ocean, for V31SRCDF, V40SRCDF, V41SRCDF, V50SRCDF, V51SRCDF, VE35SRCDF, VE50SRCDF, VS60SRCDF, V61SRCDF and VS70SRCDF is extended to the original purchaser/owner where the Vista Solar Control Window Film was installed and is not transferable.
- 10 Year Limited Warranty for Commercial Applications, where the film is not required to be sealed, for DR15SRCDF, DR25SRCDF, DR35SRCDF, DR45SRCDF, LS65GNSRCDF, LS75GNSRCDF, RN07GSRPS, RN07GSRCDF and NRM films is extended to the original purchaser/owner where the Vista Solar Control Window Film was installed and is not transferable.
- 15 Year Limited Warranty for Commercial Applications, where the film is required to be sealed if application is within 10 km of the ocean, for VEP35SRCDF is extended to the original purchaser/owner where the Vista Solar Control Window Film was installed and is not transferable.
- 15 Year Limited Warranty for Commercial Applications where the film is not required to be sealed, for V14SRCDF, V18SRCDF, V28SRCDF, V33SRCDF, V33BSRCDF, V38SRCDF, V45SRCDF, V48SRCDF, V58SRCDF and VS80BLSRCDF is extended to the original purchaser/owner where the Vista Solar Control Window Film was installed and is not transferable.

Vista™ Solar Control Window Film is warranted against crazing, peeling, demetallizing, bubbling, delaminating or discoloring when properly installed according to the manufacturer's film to glass recommendations on suitable interior surfaces of glass windows. For applications without requiring sealant, X-100 installation solution is recommended. For applications requiring sealant, Film-On installation solution is recommended. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor & materials) at no cost to the owner/purchaser. An edge sealant is required for re-installation if the warranty replacement should be necessary because of corrosion issues.

The manufacturer also warrants against failure of the glass described herein due to:

- Seal Failure for a period of thirty-six (36) months if covered by original sealed unit manufacturer. **Due to a wide variety of compounds used, no warranty coverage is provided for window "backbedding sealants".**
- Thermal Shock Fracture for a period of sixty (60) months

from the original completion date of the film installation to the glass. The replacement cost is limited to a value up to U.S. \$500 per window of said glass caused as a direct result of the application of the Vista Solar Control Window Film. **There is a deductible of \$25.00 (U.S. \$) or 5% of the replacement cost, whichever is greater, for small commercial installations. The deductible for commercial installations over 2,500 sq. ft. is \$100.00 (U.S.\$) or 5% of the replacement cost, whichever is greater. NOTE: FOR SPECIFIC WARRANTY COVERAGE SEE REVERSE SIDE OF THIS FORM.**

Any owner desiring warranty service on any product covered by this limited warranty should provide the information contained in the installation record or bill of sale furnished at the time of purchase, together with a description of the specific defect and send it to the authorized dealer from which the film was originally purchased or to CPFilms Inc., Warranty Services, Post Office Box 5068, Martinsville, Virginia, 24115. Proof of purchase is also required in order to obtain warranty coverage. It is therefore recommended that the purchaser retain the completed installation record or sales receipt and a copy of the warranty.

Manufacturer's/CPFilms' sole obligation to the owner/purchaser, whether such claim be based in contract, negligence, tort or otherwise, shall be solely as provided hereunder and damages and remedies shall be solely as provided hereunder.

EXCEPT AS PROHIBITED BY APPLICABLE LAW, CPFILMS INC. HEREBY DISCLAIMS LIABILITY FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL AND PUNITIVE DAMAGES ARISING FROM ANY CAUSE WHATSOEVER. EXCEPT AS EXPRESSLY PROVIDED HEREIN, CPFILMS INC. HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL EXPRESS WARRANTIES AND, EXCEPT DURING THE APPLICABLE LIMITED WARRANTY PERIOD SET FORTH ABOVE, ALSO EXCLUDES AND DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some States/Provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from State/Province to State/Province.

This warranty is void if the film is subject to abuse or improper care. Kinking, crushing, folding, or creasing the film, especially in products requiring sealant, will constitute improper care. The manufacturer assumes no liability for scratching or damaging of the film caused by improper treatment.

This limited warranty or any part of it is void only where and to the extent expressly prohibited by law. VISTA Solar Control Window Film is not warranted in any way, except as expressly stated in this limited warranty.

- Window Care**
- To ensure long life and maximum serviceability from Vista Window Film, **DO NOT WASH FOR THIRTY (30) DAYS AFTER INSTALLATION.**
  - When cleaning, use a soft cloth or clean synthetic sponge. Use a soft cloth or squeegee for drying the window. Use common cleaning solutions that do not contain abrasive materials.
  - After installation, there may be a hazy appearance. This condition is temporary, caused by the moisture used in applying the film. After this moisture dries, the hazy condition will disappear.

**Installation Record (Press Hard)**

Contact Name	Location of Building	Date
Customer Name (Print)	Phone #	Customer Signature
Customer Address	City	State/Province Zip
Authorized Vista Dealer Name	Installer Signature	
Product No.	Lot or Run No.	Sq. Ft.
Product No.	Lot or Run No.	Sq. Ft.
Product No.	Lot or Run No.	Sq. Ft.

**Indicate the type of window below by circling the appropriate values.**

(If more than one type of window, indicate the values for the majority of windows)

Window Type:	Single-pane	Double-pane	Triple-pane	Age of Windows: _____
Individual Pane Thickness:	1/8"    3/16"	1/4"    3/8"    1/2"		
Glass Color:	Clear    Gray	Bronze    Green    Blue		
Reflective Glass:	Yes    No			
Low-E Window:	Yes    No			
Solar Control Low E	Yes    No			
Laminated Glass:	Yes    No	(If Yes, and double-pane unit, which pane)	Interior    Exterior    Both	
Window Manufacturer:	_____			

CPFilms Inc. is not responsible for any furnishings or interior items that may fade or change color. The nature of certain delicate fabrics and dyes will lead to premature fading regardless of the application of any window film protective treatment.  
 Copies: White: Customer    Blue: Distributor    Canary: Dealer

NFRC Certified Product Designation Number CPD: CPF - \_\_\_\_\_ - \_\_\_\_\_  
 To request a copy of the temporary label for an NFRC Certified product please email, fax, or mail a copy of your warranty, along with your request, to the below information.  
 Note: warranty form must contain a CPFILMS lot number in order to receive a copy of the temporary label.

warranty@cpfirms.com  
 fax: 276-627-3032  
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 Fieldale, VA 24089

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